

My family and I live in Ocean Bay Park, Fire Island on Long Island and have been impacted by Hurricane Sandy. It has been a difficult time for us and we were shocked when we found out that there would no longer be Verizon Service as we knew it.

Voice Link is substandard to what we had prior to Hurricane Sandy.

As of now we no longer have reliable Internet service. The hot spot is very very expensive and has, minimally, doubled our monthly cost. We have great TV service through Direct TV that we can no longer afford to fully use. Accessing movies that are free to us are now quite expensive because the download uses data services. In fact, everything uses data services that we are charged for, and it is incredibly expensive.

We also no longer have fax availability, which limits our capability to work from home.

We are a beach community and the Internet slows down as soon as visitors to the island show up.

Most, important however is that we no longer have regular access to 911 and we are a ferry ride away from the mainland.

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